

Testimonial No. 19:

# Kern County Sheriff's Department (California)

August 22, 1997

Mr. Joel Vento  
Vice President  
Concept Seating, Inc.  
P.O. Box 499  
Hartland, WI 53029

Dear Mr. Vento:

In March of 1996 the Kern County Sheriff's Department ended our seating search for our dispatch center. We purchased 17 of your Intensive Use Chairs. Our decision was based on your product design, ergonomic support, user replacement parts, and the 24-hour use warranty.

Overall, we are very happy with the performance of the chairs. The chairs we used to purchase for our dispatchers would break down within a year. Your Intensive Use Chairs are heavy duty and we have not yet noticed any wear. Also, since using your chairs we have not received any reports of back problems. Over time we believe we will experience cost savings in two areas from the use of your chairs: 1) a decrease in personnel downtime, and 2) greater life of the chairs.

Thank you for making a product where quality and design are still important.

Sincerely,  
Carl Sparks  
Sheriff  
Kern County

